

# Electric towel rails

This guide will show you:

- How to turn your towel rail off
- How to turn it onto 'timed' setting for 2 hours each morning
- How to turn it on for an extra 2 hour boost
- How to change the temperature setting

To save costs, we recommend you either switch the towel rail off completely or onto 'timed' mode to come on a maximum of 2 hours a day.

And if you want it on any other time, only use the 2 hour boost.

If you keep your towel rails on for longer than 2 hours, we are really worried that your energy bills will be much higher than you expect.

## Switching the towel rail off

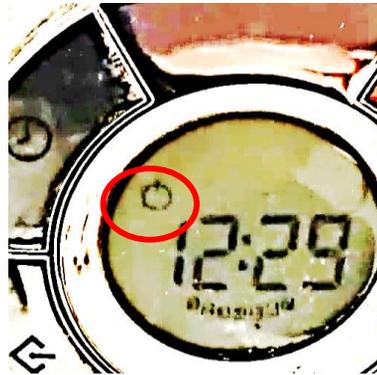
If you do not see the  symbol as shown, switch the towel rail off by pressing the bottom button once as the arrow shows. The circled sign will appear and you will hear 2 short bleeps.



## Turning the towel rail to 'timed'

Make sure that the towel rail is switched on.

If you see the  sign shown circled in red, this means your towel rail is off and needs switching on.



To switch on, press the bottom button once as the arrow shows. The circled sign will change to something else and you will hear 2 longer bleeps.

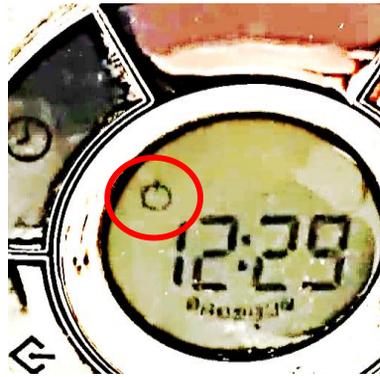


Press the  button until you see the clock sign on the screen as circled. The number of times you need to press this button may change.



## Setting the 2 hour boost

If you see the  sign shown circled in red, this means your towel rail is off and needs switching on.



To switch on, press the bottom button once as the arrow shows. The circled sign will change to something else and you will hear 2 longer bleeps.



When the towel rail is on usually showing the 'clock' symbol, press the side button  until '2h' shows on the screen. The number of times you need to press this may change.



Once '2h' shows on the screen, you don't need to press anything else. Your towel rail will heat up for 2 hours before returning to timed mode.

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## Setting the 2 hour boost continued.....

The towel rail will take around 15 minutes to get warm.

If you don't want the towel rail to come on each morning on 'timed' then turn the towel rail off by pressing the bottom button so the  sign appears and you hear 2 short bleeps.



## Changing the towel rail temperature

The towel rail will take around 15 minutes to warm up but if you find that the towel rail does not warm up in the morning when the timer is set or does not warm up when you set the 2 hour boost, it could be because the temperature in the bathroom is the same or higher than the temperature set on the towel rail.

If you want the rail to heat up, change to a slightly higher temperature.

To do this, first make sure the towel rail is switched on (see page 2)

Then Press the  side button until the  sun image appears on the screen.

The number of times you need to press this may change.

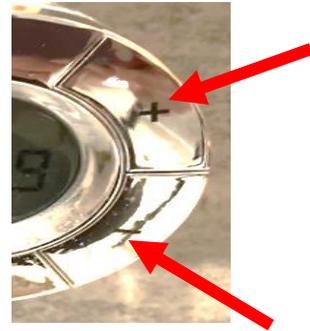
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## Changing the towel rail temperature continued.....

Use the '+' and '-' buttons to adjust the temperature. If you want to set a higher temperature, 23 degrees is the highest recommended.

You may also want to turn the temperature down when you go away to save money.



Finally, press the side button until you see the clock sign if you want the towel rail on in the mornings for 2 hours.



Or if you only want to use the towel rail for two hour boosts, then turn the towel rail off. (see page 1)

**We hope you find this helpful.**

**You also may like to know....**

You can find further instructions at this website

<https://www.premspec.co.uk/downloads>

Just search for 'ASCOT towel rail manual'.

This guide can also be found on the Wales & West Housing website under the name **Rhiw Cefn Gwlad**.

Follow the link: [www.wwha.co.uk/en/how-to/](http://www.wwha.co.uk/en/how-to/)